



Help us improve how we carry out work to tenants homes



Together with our partners (Leeds Beckett University and Digital Buildings) we are starting a project to improve how we communicate with tenants when we carry out improvements to homes, for example, work that makes homes warmer and helps lower energy bills.

We are focussing on homes in Seacroft, as some have had improvement work completed like this and others we know could benefit from this type of work. Whatever the work we do, we need to work closely with tenants, so they know what's happening when, what the improvement is and the benefits it'll bring. We want tenants to feel like changes are being done with them, not to them.

We also know some tenants find work being done to their homes stressful because they don't feel they know enough about what is happening, how to use new energy-efficiency technology, or who to contact if there are problems.

Our project aims to address this by developing a 'communication dashboard'. We hope this will involve tenants more in decisions and keep them better informed before, during and after the work.

What would you like from me?

We'd like to run three workshops to start to design the new dashboard with you. The workshops will be a chance for us to work together on what information is included and how we make the dashboard as accessible as possible.

The workshops will be held over three **consecutive Tuesday's**, all 6pm to 8pm at Kentmere Community Centre, Kentmere Avenue, LS14 1BW on:

Tuesday 21 April - Tuesday 28 April - Tuesday 5 May



We are seeking 9 tenant volunteers who will need to attend all three workshops

If you'd like to take part or have any questions about the project, please contact 0113 378 3330 or email housinginvolvement@leeds.gov.uk.

When we have your details our team will call you back so we can introduce ourselves, check if you have any individual needs to help you to attend and to share the projects 'Participant Information Guide' so you'll know a bit more about what to expect on the day.



We hope to hear from you soon,

The Tenant Engagement Team

0113 378 3330

housinginvolvement@leeds.gov.uk

Attendees will receive £25 in Love2Shop vouchers at each of the first two sessions, plus an additional £50 voucher for completing all three.